<table>
<thead>
<tr>
<th>Stakeholder</th>
<th>Key issues (Update/review by internal stakeholder contacts)</th>
<th>Dialog offerings*</th>
</tr>
</thead>
</table>
| Customers                      | • Recycling and circular economy  
• Environmental standards  
• Sustainable production processes/sites  
• Sustainable products and -packaging  
• Climate protection  
• Management systems  
• Sustainability in the supply chain  
• Compliance and human rights  
• Social sustainability  
• Life cycle assessments | • Trade fairs  
• Customer visits  
• Customer events  
• Customer surveys  
• Customer audits |
| Politicians                    | • Employment Policy  
• Occupational safety  
• Industrial and site policy  
• Climate protection and energy  
• EEG situation  
• EU emissions trading and national price systems  
• Exit from coal production  
• Resource efficiency and circular economy  
• Infrastructure  
• Approval procedures  
• Environmental Policy  
• Chemicals policy  
• Monetary and fiscal policy  
• Specialty Additives  
• Implications of the Corona pandemic | • Cooperation in associations  
• Site visits  
• Discussion panels  
• Workshops |
| NGOs                           | • Climate protection/decarbonization  
• Resource efficiency/recycling management  
• Environmental standards  
• Working conditions and occupational safety  
• Human rights  
• Sustainable Development Goals | • Round-table events  
• Consultation processes  
• Projects at our sites |
| Media                          | • Climate neutrality  
• Sustainable products and technologies  
• (Vocational) training  
• Digitalization  
• Regulation  
• Industrial policy | • Press conferences and interviews  
• Editorial visits  
• Trade fairs  
• Media days  
• Annual Stockholders’ Meeting |
| Suppliers                      | • Responsible handling of chemicals  
• Anti-corruption  
• Environmental management  
• Product quality  
• (Vocational) training  
• Noise and emissions reduction | • Supplier meetings and audits  
• “Together for Sustainability” initiative  
• Cooperation in associations  
• Conferences and symposiums |
| Capital market representatives | • Sustainability of the business model  
• Climate neutrality  
• Corporate governance  
• Board of Management’s compensation model  
• Risk management  
• Targets and target attainment  
• Anti-corruption  
• Occupational safety  
• Human rights (supply chain)  
• Water management | • Roadshows  
• Conferences  
• Telephone conferences  
• Annual Stockholders’ Meeting |

*Personal meetings restricted/limited due to Covid-19 pandemic and mainly replaced by digital formats